

How Do I . . .

Here are some answers to common questions our housing residents may have:

For example, where should I report a problem with my utilities: natural gas, electricity, etc.?

Here are the names and phone numbers for local public utility and other providers:

Natural Gas (CenterPoint Energy)

1-800-477-0177 – Customer Service
1-888-876-5786 – Report a Gas Leak
811 – "Call Before You Dig"

Electricity (Entergy Gulf States Louisiana)

1-800-368-3749 – Customer Service
1-800-968-8243 – Power Outages and Emergencies

Tap Water (Church Point Waterworks Plant)

337-684-5686 – Main Office

Sewage (Church Point Wastewater Plant)

337-684-5543 – Main Office

Home Telephone & DSL Internet (CenturyLink)

1-800-201-4099 – For New Residential Service, Changes & Inquiries
1-800-824-2877 – For Repair & Service Outages

Internet, Cable TV & Phone (Charter Communications)

1-888-438-2427 – To Order New Service, Questions & Status

Waste Removal/Disposal Services

Progressive Waste Solutions (IESI)
337-788-1230 – Crowley, LA
337-942-1291 – Opelousas, LA
Acadia Parish Landfill - Egan, LA
337-783-4834 – Bulky Items & Yard Waste



For Immediate Emergency Response From Police, Medical, or Fire Personnel, Dial 9-1-1

Never take a potentially dangerous situation into your own hands. Always keep you and your family safe and out of harm's way. First call and speak to someone trained and qualified to help assist you.

Church Point Police Department Acadian Ambulance & Air Med Service Church Point Volunteer Fire Department
337-684-5455 (Non-Emergency) 1-800-259-1111 (Ambulance Dispatch) 337-684-5429 (Non-Emergency)
Or Call 511

TELEPHONE HOTLINES TO REPORT CHILDREN, ADULT AND ELDERLY ABUSE, NEGLECT OR EXPLOITATION

To Report Child Abuse or Neglect Adult Protective Services (ages 18-59) Elderly Protective Hotline (ages 60+)
1-855-452-5437 1-800-898-4910 1-800-259-4990

Support Services
Acadia Council On Aging
337-788-1400

CRIME STOPPERS OF ACADIA PARISH
TO REPORT A CRIME CALL 337-789-TIPS
Non-Emergency Complaints Call 337-783-1234

NeedHelpPayingBills
Assist Agency, Inc.
337-788-7550

Here are the places and telephone numbers to call for frequently asked questions:

A vehicle is blocking my parking spot and playing loud music. What can I do about this?
Church Point Police Department
337-684-5456

My family income and medical expenses have changed. Do I need to let someone know?
Church Point Housing Authority
337-684-2195

I need other resources to help me make ends meet. Who can refer me to assistance providers?
Community Investors
337-580-4386

I am having problems with stray animals in my yard. Can I get someone to remove the animals?
Acadia Parish Animal Control
337-788-1073

I noticed a stop sign that is bent and laying on its side. Who should I report this to?
Church Point Street Department
337-684-5754

My mail is being delivered to my neighbor's address. Who can I contact to get this corrected?
Church Point Post Office
337-684-0175

My air conditioner unit is not cooling off properly. Where should I call to get it serviced?
Church Point Housing Authority
337-684-2195

Possible criminal activity may be taking place in my neighborhood. Can someone investigate this?
Church Point Police Department
337-684-5456

How can I contact the Social Security Office, Office of Motor Vehicles, and Office of Social Services?
U.S. Social Security Administration, Social Security Office
1-866-698-3338 (Opelousas, LA)
Louisiana Department of Public Safety and Corrections, Office of Motor Vehicles (DMV)
337-788-7505 (Crowley, LA)
337-948-0235 (Opelousas, LA)
Louisiana Department of Children and Family Services (DCFS)
1-888-524-3578 (Crowley, LA)

Church Point Housing Authority
337-684-2195 (Our Office Hours Are From 8:00 a.m. to 4:00 p.m.)
After Hours, Weekends & Holidays Call 337-684-0071 – Emergencies Only

